

**HONEYWELL**  
**CAMPUS RECRUITMENT- 2015 PASSOUT BATCH**  
**(FOR UNPLACED STUDENTS ONLY)**  
**(Only for Noida Campus)**

**Company Name** : HONEYWELL

**Job Title** : Technical Support Associate

• **Criteria** : **B.TECH (ALL Branches)**

**Salary** : 2.94 LPA (2.4 fixed +54000/- incentive)

**Job Description** :

- Responsible for answering Tier 1 calls to support end customers resolve product related issues to the best of their satisfaction.
- Meet all the targets laid down as client requirements under all circumstances – Schedule Adherence, Service Level, VoC, AHT, Calls per Rep, Call quality.
- Have an individual development plan to improve skill set to Tech Support Specialist responsibilities.
- Seek feedback from immediate supervisors via 1-O-1 or metrics discussion
- Seek knowledge sharing sessions with HD/SA for self improvement
- Work closely with immediate supervisor for all performance, learning and development aspects

**Qualification & Key Skills :**

- Fresh Engineers with good communication and personality
- Basic Knowledge of Electronics
- Flexibility to work in Shifts

## **How to Apply?**

- 1. If you are eligible & interested for the above mentioned job profile , kindly apply on the link given below 15 May 2015 by 4:00 p.m.**

[https://docs.google.com/forms/d/18\\_gcFzNZEKl9WPKmi2vU5n4Tp4u\\_oDOj9mFT4lDJvmY/viewform?c=0&w=1&usp=mail\\_form\\_link](https://docs.google.com/forms/d/18_gcFzNZEKl9WPKmi2vU5n4Tp4u_oDOj9mFT4lDJvmY/viewform?c=0&w=1&usp=mail_form_link)

**My Best Wishes,**

**Prof. (Dr.) Ajay S Rana**

**Director - ATPC**